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Introduction

20 years of Information Technology experience.

- **Current Title:** Information Technology Consultant
- **Current Company:** AfGlobe Communication Inc, "ACI" Solutions
- **Since:** September 2011 to present

Objective

Looking for creative, innovative and openminded workplace culture, where I can learn more and openly share my cumulative professional and personal knowledge and experiences.

Current Position

Assignment: CACI, TSA IMPCT Contract, February 2019 to present

Role & Responsibilities:

- Cyber Security Engineer:
 - Working closely with Information Assurance Division "IAD" and the Secure Infrastructure & Vulnerability Management Program "SIVM" to Analyze & Remediate Plan of Action and Milestones (POA&Ms), Information Security Vulnerability Management (ISVMs), Nessus scans and validate the environment to meet the Authorization to Operate ATO standards in the area of Unified Communication and Unified Computing systems
- Unified Communication / Unified Computing SME
 - Working closely with the Unified Communication team as a Subject Matter Expert SME to assist in technology integration, migration, testing, verification and validation and security related matter

Previous Position

Assignments: CSC, TSA ITIP CSRA, TSA ITIP GDIT, TSA ITIP Contracts

September 2011 – February 2019

I filled the following TSA ITIP Contract roles with CSC, CSRA, GDIT consecutively

- Cyber Security Engineer
 - Working closely with Information Assurance Division "IAD" under the Secure Infrastructure & Vulnerability Management Program "SIVM" to Analyze & Remediate all Unified Communication and Unified Computing systems Plan of Action and Milestones (POA&Ms), Information Security Vulnerability Management (ISVMs), Nessus scans and validate the environment to meet the Authorization to Operate ATO standards.
- Projects Management
 - Working closely with PMO, creating a Work Breakdown Structure (WBS), allocate resources and delegate tasks to team members to deliver unified communication / Unified computing centric projects such as Integration, Migration, Testing & Validation, Hardware/Software Refresh and Software Upgrades/updates/patching.

NOTE: *I also was the project manager to transition the Unified Communication / Unified Computing environment from one contract to another: from CSC to CSRA then to GDIT and Later to CACI*

- Unified Communication / Unified Computing SME
 - Provided unified communication / unified computing tier III team with an Ad-Hoc support and a point of escalation

Other Positions

Dysis Corporation: November 2009 - September 2011

Information Technology Consultant

Assignment: USPS - OIG office

Project Manager: solution integration of Unified Communication, Taberg, and Migration of Contact Center Express UCCX to Contact Center Enterprise UCCE

Unisys: May 2008 - November 2009 (TSA contract)

Manager: Unified Communication EMOC

ACI Solutions: March 2005 - May 2008

Information Technology Consultant

Assignment: Unisys (TSA contract)

Team Lead: Unified Communication EMOC

1998 - 2005

VoIP Team Lead: ACI Solutions 2005

Routing and Switching Engineer: 3H Technology at GSA HQ

Microsoft Trainer & Cisco Academy Instructor: ECPI College of Technology

Cisco Instructor: Automation Research System "ARS"

Lead Engineer: Qwest Communication

Sr. LAN Administrator: SAI Software assigned to MCI-WorldCom

LAN Administrator: 1998 Telos Corp assigned to GS

Previous Certifications

NETWORKING

- Cisco Certified Voice Professional (**CCVP**)
- Cisco Certified Network Professional (**CCNP**)
- Cisco Certified Design Professional (**CCDP**)
- Microsoft Certified Systems Engineer (**MCSE**) 2000, NT4
- Cisco IP Contact Center Express Specialist
- Cisco Rich Media Communication Specialist

SERVICE DELIVERY

- Information Technology Infrastructure Library (**ITIL v3**)
- Cisco Lifecycle Services for Advanced Unified Communications

TRAINER / INSTRUCTOR

- Certified Cisco Systems Instructor 23159 (**CCSI**)
- Certified Cisco Academy Instructor 761410 (**CCAI**)
- Microsoft Certified Trainer 1046170 (**MCT**)

SALES ENGINEERING

- Cisco Sales Expert: SMB Account Manager
- Cisco Technical Expert: SMB Engineer

Skills

- Excellent verbal and written communication skills
- Effective team leader with exceptional organizational skills
- Facilitator, discipline and value work ethics
- Analytical thinker and problem solver
- Independent, resourceful and team player
- Trust Worthy.